

# Why Integracon Technologies?

# Focus On the Customer First

The two most valuable assets our company has are our skilled engineers and our satisfied clients. Every aspect of how we run our company and conduct our engagements and negotiations is first and foremost influenced by this simple truth.

# Simple Pricing Model for Our Services

Integracon Technologies does not include hidden charges such as travel time not agreed upon or phantom expenses on it's invoices. Our clients enjoy a clear concise agreement on the nature of our engagements and their pricing from the beginning of the project through it's fruition.

#### **Mission Critical Support**

24X7 on-site or remote support to fit the demanding work schedules and mission critical nature of today's network infrastructure for your company's business objectives

#### **Response Times**

Few things can differentiate two top tier network engineering companies from each other more than their response times. When your network is down and your company is losing money, you NEED a company that can provide professional, knowledgeable, and available engineers when you need them most. Our service contract customers are guaranteed less than a 4 hour response time in the event of an emergency, but typically can depend on receiving assistance MUCH faster. Our work load is prioritized by the severity of the impact to our customers, allowing us to always react to emergencies when you need us most. All information within this document is strictly confidential. You may not copy or distribute this information without the express written consent of an Integracon Technologies officer or owner.

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