

## Integracon Technologies – What Sets Us Apart

### 16 Years in Business

Integracon has withstood the test of time and been profitable for sixteen straight years in the volatile technology industry. We are firmly established as a respected and reliable company and have provided IT services for over three hundred businesses large and small throughout Tennessee.

### Simple Pricing

With our Managed Services Program, you pay a single, flat fee for Integracon to perform all your IT work. There are no hidden costs or surprise charges, and you can rest assured knowing that Integracon has your organization covered.

### Proven Methodology that Keeps Customers Running

Our IT Managed Services consist of four distinct parts that create our formula for success: expert-level monitoring and maintenance, strategic consulting, IT services, and Cloud-based technologies. In the event of any disaster, our Cloud-based backup system will have your business up and running again in minutes.

### Business Acumen

After sixteen years in the technology industry, Integracon has a deep understanding of the IT world. Integracon offers an unmatched level of technological expertise, business professionalism, and strategic execution.

### Process Control and Quality Assurance

A core aspect of our IT managed services is documenting and testing processes to ensure all sensitive information is kept in a secure, centralized document repository. You can rest assured that important data such as telecom accounts, telecom account numbers, software licenses, and renewal dates on warranties will be stored in a safe location.

### Average Service Contract Length Over 7 Years!

Integracon's average Managed Services contract lasts 7.2 years. We develop long-lasting relationships with clients as we provide reliable, efficient, and friendly technology support.

### Personal Touch

Integracon Technologies offers unlimited Live Technical Assistance support straight from our Knoxville office as a core feature in our managed IT service plans. Our world-class Integracon customer support means that we hold ourselves to the highest-level of accountability in the industry to ensure that you are always satisfied with our results.

### Highly Certified and Competent Engineers

Our team of experienced and certified engineers help you plan, design, implement, and support cost-effective technology solutions. Following a unique, consultative approach, we collaborate closely with you to customize the right strategy and technology to drive results for your organization.

### Financial Wherewithal

Integracon is a conservative and stable company, and we operate just like our customers. Because of this conservative approach, Integracon is able to handle any size opportunity. We know the financial challenges of running a small business, and we provide the best and most cost-effective technology solutions available.

### Rapid Response Times

Our dedicated service team ensures that most emergencies are remediated in four hours or less. We have senior engineers on call around the clock ready to resolve any IT issues.