



# INTEGRACON CONTRACT OPTIONS

We offer the following contract options for clients:



## PAY-AS-YOU-GO CONTRACT

This is a rate that you pay per hour.



## TECHNICAL ASSISTANCE CENTER REMOTE SUPPORT CONTRACT

Our Technical Assistance Center will provide unlimited support services with no additional charge. Note: if we have to go on site there will be an additional charge.



## GOLD MANAGED SERVICE CONTRACT

We provide unlimited support services for all covered devices.  
Note: Additional charges for projects, office moves, new/replacement network and server installation, and new application installation.



## PLATINUM MANAGED SERVICE CONTRACT

We manage all devices and offer unlimited support. With this contract, the rate is fixed unless you add or subtract services.