

MANAGED VOIP SERVICES BY INTEGRACON



WE'LL MANAGE AND DESIGN YOUR VOIP SOLUTION

Voice over Internet Protocol (VoIP) is a type of hardware and software that enables businesses to rely on the Internet for telephone calls by sending voice data using IP instead of the traditional circuit transmissions. VoIP technology can increase the overall productivity of an organization as it allows your employees the ability to multi-task without interruption. Plus, VoIP can save your organization money. Instead of allocating funds to traditional phone bills, businesses can use that money in other areas where it is needed. These solutions are cost-effective, versatile, and have the bandwidth to accommodate thousands of users, if needed.

Integracon Technologies is Knoxville's leading MSP with close to two decades of experience providing winning IT strategy and support. No matter the industry or the size of the technology challenge, we are dedicated to providing the most effective IT support, strategy, management, and compliance services to businesses large and small.

IMPROVE YOUR BUSINESS COMMUNICATION



Install, use, and
troubleshoot
with ease



Increase
productivity,
flexibility and
mobility



Scale up or
down easily



Hosted VoIP
saves
businesses
money



Integrates with
other business
systems



Supports older
technologies
(e.g., fax)



Reduces
equipment
cost and
maintenance
cost



More efficient
use of
bandwidth



Streamlines
teleworking



Delivers rich
media services

(e.g., send instant
messages, make
video or voice
calls)

SEE THE ADVANTAGES OF OUR SOLUTION

EASE OF USE

Control and update your system in real-time from any Internet-enabled device using an online portal.



ON-THE-GO

Unlimited calls included in your monthly subscription makes VoIP affordable for businesses.



DIVERSE HARDWARE

We work with various IP phones and handsets. Diversify your hardware with cordless handsets or headsets to improve your mobility.



LIVE STATUS WALLBOARDS

Publicly display real-time information related to your call queues and staffing priorities.



ON-THE-GO

Be able to access your business phone anywhere with the a mobile app and never have to give your personal number out again.



CUSTOM SCHEDULES

Accommodate for day/evening hours, weekend hours, or holidays by creating time-based routing and custom schedules.



Integracon's hosted VoIP solutions provide enterprise-grade features for an affordable price. With our VoIP packages, you can leverage your phones to increase business productivity and efficiency.

To find out what we can do for your business, call (865) 330-2323 or email sales@integracon.com.