



# INTEGRACON SOLUTIONS



## IT MANAGED SOLUTIONS

Our IT managed services consist of four distinct parts that create our formula for success: Expert-level strategic consulting, remote IT management services, remote technical assistance and cloud-based tools and technologies.



## IT TECHNICAL ASSISTANCE CENTER

Integracon Technologies offers unlimited live technical assistance support as a core feature in our managed IT service plans. And, we guarantee when you call our technical assistance center you'll be speaking to a live technical consultant within 5 minutes.



## IT MANAGED SECURITY SUITE

Integracon delivers flexible managed security services that work the way the clients want, enhancing their existing security program, infrastructure and personnel while relieving the information and compliance burden.



## IT CLOUD SOLUTIONS

From design, selection, implementation and support we provide all the Cloud assistance you need. Integracon Cloud Services are divided into three key categories: cloud consulting, cloud construction, and cloud control and infrastructure.



## IT VALUE ADDED SERVICES

Integracon helps you connect all the pieces of your IT puzzle through additional services, including IT procurement and asset management, hardware configuration and deployment, cabling services, data recovery, and asset disposal.



# SERVICES MENU

## IT DATA CENTER AND VIRTUALIZATION

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Our highly-experienced and certified engineers help you plan, design, implement and support a cost-effective data center solution to safeguard your data and infrastructure.

- ✓ Thorough assessment requirements analyses
- ✓ Planning and development of server and storage consolidation
- ✓ Management of data center design and configuration

## IT MAIL SERVICES

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Our Managed Email service will ensure that your company email is safe, secure, reliable and widely available, all at a reasonable cost, no matter how large or small your company. We specialize in Office365, Google Business Apps and Microsoft Exchange.

- ✓ No need to worry about security or attacks
- ✓ Business continuity through minimum downtime
- ✓ Email is automatically archived if required

## STRATEGIC IT MANAGEMENT AND INFRASTRUCTURE

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With a proven consulting led approach, Integracon Infrastructure Management Services enable enterprises to leverage emerging technologies while optimizing their IT infrastructure, including designing and installing a secure network, making sure your staffing needs are met, implementing wireless access for employees and guests, and providing vCTO and vCIO services.

- ✓ Network design and build
- ✓ Enterprise WiFi solutions
- ✓ Staff augmentation
- ✓ Virtual CTO and CIO services

## IT MOBILE DEVICE MANAGEMENT

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We simplify the process of controlling all of the devices that enter your enterprise. We provide comprehensive visibility and control that can span across mobile devices, applications, and documents.

- ✓ Mobile asset management
- ✓ Mobile policy creation
- ✓ Device configuration and security management

## IT REGULATORY COMPLIANCE

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Integracon Regulatory Compliance Services are tailored to provide you with the trustworthy guidance you need to monitor compliance and manage risk. Regardless of your industry or particular challenges, we provide you with a solution that will help you achieve and maintain compliance.

- ✓ HIPAA and regulatory compliance audits
- ✓ Anti-virus audit and enforcement
- ✓ Compliance monitoring and remediation
- ✓ Sarbanes-Oxley compliance audit

## IT TELEPHONY SERVICES

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The Integracon Telecommunications team focuses on the supply, installation, and maintenance of your business telephone systems, structured cabled networks, and associated telecom equipment.

- ✓ Hosted VoIP
- ✓ Rich media services (e.g., send instant messages, make video or voice calls)
- ✓ Integrates with other business systems

## IT TELECOM SERVICES

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Through partnerships with the biggest names in the telecommunications industry, we work with you to determine and deliver the most appropriate and cost-effective carrier solutions for your organization. We also design, implement, and support all of your data, Internet, voice, and conferencing solutions.

- ✓ Voice: Local PRI's, Local POTS, Long Distance and Toll Free
- ✓ Internet
- ✓ Conferencing: Audio, Video, and Web
- ✓ Converged Technologies: VoIP, SIP, Dynamic Bandwidth

## EMERGENCY IT SERVICES

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When you have an IT emergency, we're the people to call. Your business can rely on Integracon to resolve your IT interruptions, no matter when you experience an emergency.

- ✓ AssetDown urgent on-site care
- ✓ One-hour remote response for all customers
- ✓ Four-hour onsite response (within core service area)